

# FAQs

## Can I apply for more than one position or location?

Absolutely! We encourage you to apply for as many positions you are interested in and feel you meet the qualifications. We have numerous opportunities that become available at all of our Four Winds Casino locations. You can also scan the QR code to the right to easily be directed to our career website.



## Can I apply for jobs from my mobile phone?

Yes, you can apply from any mobile device by scanning the QR code above or by visiting [fourwindscasinos.com](http://fourwindscasinos.com) and clicking on "Careers" at the bottom of the page.

## What type of shifts are available?

Our casinos are open 24/7, 365 days a year. We fill openings for day, swing, and overnight shifts. Shifts vary by each department's business needs.

## What is the age requirement to work at the Casinos?

Applicants must be 18 years or older to apply. The minimum age to serve alcoholic beverages in Indiana is age 19. The minimum age to pour alcoholic beverages in Indiana is age 21.

## When I become a Four Winds employee, when do I become eligible for benefits?

- Employees have day-one access to our free Employee Assistance Program as well as our onsite Wellness Center.
- Employees are automatically enrolled in Four Winds' Retirement Savings 401(k) Account after 90 days of employment and enter the plan on a quarterly basis.
- All other benefits (medical, dental, vision, and optional/voluntary benefits) begin the 1st of the month following 30 days of employment.

## What other perks does Four Winds offer its employees?

- Employee discounts through Magellan EAP and Working Advantage on movie tickets, rental cars, special events, theme parks, appliances, gift cards, hotels, pet insurance, fitness memberships and so much more!
- Employee discounts at Four Winds Gift Shops and Cedar Spa
- Quarterly Incentive Plan Bonuses and Annual Employee Service Initiative Bonus
- ACES awards and luncheons
- Employee Appreciation Day Celebrations – free lunch and employee gifts
- Fundraising events such as Toys for Tots, Pink Promise, Logan Nose-On and more!
- Four Winds concert and baseball game ticket drawings
- Employee Meetings & Employee Opinion Surveys

## Each job description lists a Gaming License is required. Do I need to have one prior to applying?

No, once an offer of employment is made, our Human Resources team will walk you through your application for a Gaming License from the Pokagon Band Gaming Commission. You are not required to obtain a Gaming License before accepting a position with Four Winds.

## Now that I've submitted my application, what happens next?

Our recruiters will compare your background and qualifications with the minimum requirements on the job description. If you don't meet the minimum qualifications, you will receive an email from us letting you know this. If the position you are applying for requires specific certifications or education, you may be asked to provide additional documentation.

## What training and advancement opportunities are available?

Four Winds Casinos offers over 30 classes for personal and professional development, open to all employees. Four Winds also has a tuition reimbursement program for eligible full-time employees. We foster growth within the company; therefore, we look first to our internal talent to fill new job openings. Our goal is to promote within.

## How long does it take to hear back on my application?

Once our recruiting staff has determined that you meet our minimum qualifications you'll be contacted by phone for an interview. Typically this will happen within 1-2 weeks after you have submitted your application. We recommend you upload your résumé and any other credentials to your account.

## Who do I contact with employment related questions?

Give us a call at (866) 494-6371 and ask to speak with Human Resources who will be able to answer your questions.

