

### CAN I WIN REAL MONEY?

The Four Winds Social Gaming site is free-to-play and intended for entertainment purposes only. While you may elect to make in-app purchases to enhance your experience, there is no chance of winning real money.

### CAN I LOG IN WITH MY ₩♣ ACCOUNT?

Please use your email address to sign in to the Social Gaming app.

#### WHY DOES IT GIVE ME THE OPTION TO SIGN IN WITH MY W ACCOUNT?

We are in the testing phase of some amazing enhancements to our Social Gaming site. Stay tuned!

## DO THE CREDIT BALANCES AND REWARD POINTS TRANSFER OVER TO POINTS ON OUR W& ACCOUNT?

Credit balances and reward points that are earned in the app do not transfer over to your  $W \clubsuit$  account. The coins or rewards points do not have any monetary value.

# WHAT HAPPENED TO THE POINTS AND TIER LEVEL THAT I EARNED WHEN I PREVIOUSLY LOGGED IN WITH MY W& ACCOUNT?

Please reach out to our Guest Service Team at guestserviceteam@fourwindscasino.com.

### MY ACCOUNT IS NOT WORKING. WHO SHOULD I CONTACT?

Please reach out to our Guest Service Team at guestserviceteam@fourwindscasino.com.

