



As a guest of Four Winds Casinos we wanted to bring you up to date on our ongoing monitoring, evaluation and response to help prevent the spread of the Coronavirus (COVID-19). As a result of recent developments, we will be making the following modifications to our services at our casino locations. These changes will remain in effect until further notice:

- The Buffet at Four Winds New Buffalo and Four Winds South Bend will be closed starting on Monday, March 16.
- There will be modified dining services within the W-Club Players Lounges at Four Winds New Buffalo and Four Winds South Bend. Salad bar and desserts will be pre-portioned and the buffet will be served by culinary staff.
- There will be no live entertainment at the Hard Rock Café and C Bar at Four Winds New Buffalo, and Kankakee Grille at Four Winds South Bend.
- We will also be reducing seating at slots, table games and bar areas to help meet social distancing protocols as recommended by the Centers for Disease Control (CDC).
- The following performances and entertainment at Four Winds New Buffalo's Silver Creek Event Center and Four Winds South Bend will be postponed and rescheduled dates will be announced as soon as they are available. Refunds are available through point-of-sale.
 - Little River Band, March 21, 9:00 p.m.
 - Four Winds South Bend's The Dinner Detective, March 22, 5:00 p.m.
 - Melissa Etheridge, The Medicine Tour, March 28, 9:00 p.m.
 - South Bend Brew Hop, March 29, 3:00 p.m.
 - Aaron Lewis, State I'm in Tour, April 4, 9:00 p.m.

We appreciate your understanding during this evolving situation and we will continue to provide you periodic updates on any additional changes as determined by our leadership team.

If you do decide to visit us we request that you follow recommended CDC guidelines to help prevent the spread of the virus, which includes frequent hand washing, covering coughs and sneezes, avoiding touching your eyes, nose and mouth, and staying home when you don't feel well.

If you have any additional questions about how we are handling the Coronavirus (COVID-19), please call 1-866-4WINDS1 (494-6371).

We appreciate your loyalty and we look forward to seeing you at one of our locations in the near future.

Sincerely,
Frank Freedman
Chief Operating Officer
Four Winds Casinos